MATRIX REGION SPECIFIC TOURIST GUIDE COMPETENCY UNIT AND WIM MODULE (SABAH / SARAWAK)

Title (M) / Competency Unit & Module (C)	(C01) Pre-Tour arrangement	(C02) Tourist safety and emergency handling	(C03) Tourist arrival and departure services	(C04) Tour itinerary management	(C05) Tour payment arrangement	(C06) Regional Tour commentary delivery	(C07) Nature-based Tour Thematic Interpretation	(C08) Wilderness Safety and Emergency Handling	(C09) Nature-site tour group management	(C10) Forest-based tour guiding	(C11) Karst area tour guiding	(C12) Wildlife observation tour guiding	(C13) Water-based tour guiding)
(M01) Tourist Guide Professionalism	✓												
(M02) Pre-Tour Arrangement	✓												
(M03) Safety, Security & Emergency		✓											
(M04) Tour Arrival & Departures Services			✓										
(M05) Tour Itinerary Management				✓									
(M06) Tour Payment Arrangement					✓								
(M07) Contingency Plan				✓									
(M08) Post Tour Report				✓									
(M09) Geography of Malaysia and Region						✓							
(M10) History of Malaysia & Region						✓							
(M11) People & Culture of Region						✓							
(M12) Malaysian Government System						✓							
(M13) Industries of Region						✓							
(M14) Tourism Product						✓							
(M15) Destination of Region						✓							
(M16) Festival and Events of Region						✓							
(M17) Cruisine and Fruits of Region						✓							
(M18) Thematic tour interpretation							✓						
(M19) Nature History of Region							✓						
(M20) Nature Based Tourism areas in Region							✓						
(M21) Sustainable and Responsible Tourism							✓						
(M22) Wilderness Safety and Emergency								✓					
(M23) Managing Tour Groups in Nature Site									✓				
(M24) Tour Guiding in Jungle Activities										✓			
(M25) Tour Guiding in Karst Area											✓		
(M26) Tour Guiding in Wildlife Observation												✓	
(M27) Tour Guiding in Water Based Activities													✓